



HP SERIES PUMP WARRANTY REGISTRATION

RETURN OF THIS WARRANTY REGISTRATION IS REQUIRED TO EFFECT THE LIMITED WARRANTY ON THIS PRODUCT. THE UNDERSIGNED ACKNOWLEDGES RECEIPT OF THE OPERATION AND MAINTENANCE MANUAL FOR THE PRODUCT AND FURTHER ACKNOWLEDGES READING AND UNDERSTANDING THE BASIC OPERATION OF THE PRODUCT DESIGNATED BELOW.

Authorized Signature: _____ Date: _____

Name: _____
Company/Department: _____
Address: _____
City: _____ State: _____
Zip: _____
Phone Number: _____

PUMP MODEL: _____
SERIAL NUMBER: _____
Date Placed in Service: _____
Fire Apparatus Manufacturer: _____
Fire Apparatus Model: _____
Purchased From: _____

As an ongoing commitment to the production of quality products for our customers, we ask that you take a few moments to answer the following questions before returning this warranty registration card.

- What is the population of the area you serve (Check one)?
 - 5000 & Under
 - 5000 to 10,000
 - 10,001 to 20,000
 - 20,001 to 50,000
 - 50,001 to 100,000
 - 100,001 to 250,000
 - Over 250,000
- What type of department are you? (Check one)
 - State or Federal Agency
 - Military
 - Paid Municipal
 - Volunteer
 - Part Paid, Part Volunteer
 - Volunteer, Paid when on Duty
 - Industrial Plant
 - Other _____

4. Was there any visible damage to the Hale Pump when received?
 Yes No If Yes, Please describe the damage.

5. Is the pump permanently mounted to the vehicle?
 Yes No If yes, what type of vehicle?
 Slide on unit
 Tanker
 Pumper
 Other

6. Is this pump to replace an existing portable pump?
 Yes No If Yes, what is it replacing (Brand & Model)?

7. What is the anticipated amount of hours this Hale Pump is expected to run per year? _____ Hours

3. Was the pump in good working order?
 Yes No If No, Please describe the problem.

Please rate the following questions from 5 to 1, 5 being a High (Often) response and 1 a Low (Never) response. Rate the importance to your department in regards to the following aspects of your new Hale Pump.

	<u>High</u>		<u>Mid</u>		<u>Low</u>
8. Appearance	5	4	3	2	1
9. Cost	5	4	3	2	1
10. Performance	5	4	3	2	1
11. Hale's reputation	5	4	3	2	1
12. Dealer's reputation	5	4	3	2	1
13. Availability or Delivery	5	4	3	2	1
14. Warranty coverage	5	4	3	2	1
15. Engine Manufacturer	5	4	3	2	1
16. Unit dimensions	5	4	3	2	1
17. Unit weight	5	4	3	2	1

How often do you anticipate using your Hale Pump for the following applications?

	<u>Often</u>		<u>Sometimes</u>		<u>Never</u>
18. Structural fire attack	5	4	3	2	1
19. Auto fires	5	4	3	2	1
20. Wildland fires	5	4	3	2	1
21. Truck and tank filling	5	4	3	2	1
22. Water supply to fire grounds	5	4	3	2	1
23. Trash Fires	5	4	3	2	1
24. Dewatering	5	4	3	2	1

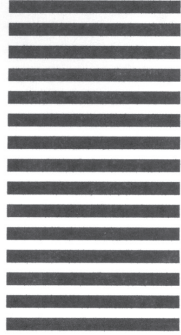
(Continue on reverse side)

Fill in top portion and mail. Retain lower portion for your records.

MODEL: _____
SERIAL NUMBER: _____
Date Placed in Service: _____
Purchased From: _____



**CLASS 1/HALE PRODUCTS INC.
 A UNIT OF IDEX CORP.
 607 NW 27TH AVENUE
 OCALA, FL 34475**



BUSINESS REPLY MAIL
 FIRST-CLASS MAIL PERMIT NO. 13 CONSHOHOCKEN PA
 POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
 NECESSARY
 IF MAILED
 IN THE
 UNITED STATES



Fold on this line and seal with tape. Do not staple.

25. Other features you would like to see incorporated onto the pump _____

26. Additional Comments:

LIMITED WARRANTY

Hale Products Inc., herein referred to as "Hale", warrants to the original buyer that pump products manufactured by it are free of defects in material and workmanship for one (1) year. This limited warranty is effective only if the equipment or apparatus is used as directed, is not subjected to misuse, negligence or accident, and is not altered, treated or repaired by someone other than Hale or its designee. Items not manufactured by Hale shall bear only the limited warranties offered by their respective manufacturers.

plant within thirty days after the buyer has received the Returned Goods Authorization. Thereupon Hale at its own election shall repair or replace the same or repay the price thereof, less depreciation. No proximate, incidental, consequential or other damages shall be recoverable.

The exclusive remedy for breach of this warranty shall be to give Hale written notice thereof and to request a Returned Goods Authorization. Upon receipt of the Returned Goods Authorization, the buyer will return the nonconforming material to Hale F.O.B. its

Hale shall not be liable for consequential damages or contingent liabilities including; but not limited to, loss of life, personal injury, loss of crops, loss due to fire or water property damage, and consequential trade or other commercial loss arising out of the failure of Manufacturer's product.