



RMA GUIDELINES

In order to ensure prompt exchange or repair service, please contact Class 1 toll free at 800-533-3569 or email: class1returns@idexcorp.com to receive a **Return Materials Authorization Number (RMA#)** prior to returning the items to Class 1. Please mark the **RMA#** on the outside of all packages. This will enable our receiving department to quickly route the product to the appropriate repair department.

In order to assist us in processing your claim as quickly as possible, please include, if available, the original PO number or other reference number from the original purchase.

Products received by Class 1 without an **RMA** number may experience service delays or may be returned to the sender for additional information.

All returned items should be shipped prepaid by the customer to:

Class 1
607 NW 27th Avenue
Ocala, FL 34475